

# Why Is My Software Different?

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As you begin working with the software, you may find that the screens you see in the eLearning content are different than what you see in your version of the software. This can occur for two main reasons.

## *1 – User Personalization*

One of the features in the software is the ability to personalize screens, or pages, to show the information that matters to you. In the eLearning content, the software is not personalized, so the pages display the default fields and columns available out of the box. As you begin to personalize pages, what displays on your screen may be different than the generic screens in the eLearning content.

## *2 – Updates & User Interface (UI) Changes*

Camelot is always working to add new features and improve functionality to better serve you and to stay on the cutting edge. In addition, the UI may change from time to time to make features more user-friendly, make important features more visible, and to keep the look and feel of the software current with industry standards. Therefore, as time progresses, some of the things you see on the pages, or the pages themselves, will change.

As the software constantly changes, we do our best to keep the eLearning content as fresh and current as possible. Yet, as we work toward building more self-paced content, some content becomes older and may not match every version of the software our clients are using.

## **What Does This Mean for Training?**

We always like to have the eLearning content match the latest versions of the software. We actively maintain a pipeline for building new content as well as for updating existing content to bring it in line with the most current version of the software.

While the look of the software may change, the core functionality remains the same. Our main goal for eLearning training is to teach the core concepts and functionality that will enable you to successfully implement the software and to perform your daily tasks. So, your training is still relevant.

If you have questions about how to translate what you see in the eLearning content to your version of the software, contact your implementation resource.